

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

RESIT/SPECIAL EXAMINATION

EXAMINATION FOR THE AWARD OF DIPLOMA

EAPE 0221: EDUCATIONAL ADMINISTRATION

STREAMS: DIP. COMMUNITY DEVELOPMENT

TIME: 2 HOURS

DAY/DATE: MONDAY 10/09/2018

2.30 P.M. – 4.30 P.M.

INSTRUCTIONS:

- **Answer ALL questions.**

- (a) Why should a professional teacher be concerned with the study of educational management. (10 marks)
 - (b) Discuss the salient characteristics of bureaucratic organizations. (10 marks)
 - (c) Briefly explain the role of performance appraisal in the context of human resource development. (10 marks)
 - (d) Discuss the process of process of planning in management. (10 marks)
 2. Describe ten principles of Henri Fayol for enhancement of human relations in organization. (20 marks)
 3. Explain five principles of F. Taylor on scientific management. (20 marks)
 4. Discuss the importance of controlling process. (20 marks)
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